

MINISTRY OF COMMUNICATIONS AND INFORMATION
TECHNOLOGY

(DEPARTMENT OF INFORMATION TECHNOLOGY)

New Delhi-110003, the 18th January 2012

FRAMEWORK FOR MOBILE GOVERNANCE

No. 9(6)/2010-EG-II (Part-II)—WHEREAS Department of Information Technology (DIT), Ministry of Communications & Information Technology, Government of India (GoI), is driving the National e-Governance Plan (NeGP) that aims to bring public services closer home to the populace, as articulated in the Vision Statement of NeGP: "Make all Government Services accessible to the common man in his locality, through common service delivery outlets, and ensure efficiency, transparency, and reliability of such services at affordable costs to realise the basic needs of the common man."

AND WHEREAS, as an extension of the NeGP Vision, and in cognizance of the vast mobile phone subscriber base in the country, the Government of India has decided to also provision for access of public services through mobile devices, thereby establishing mobile Governance (m-Governance) as a new paradigm within the ethos of e-Governance.

AND WHEREAS, a well laid Framework on Mobile Governance would play a critical role in enabling Government of India to progressively adopt and deploy m-Governance in a time-bound manner to ensure inclusive delivery of public services to both the urban and rural populace in the country in accordance with the Framework.

AND WHEREAS, the Competent Authority has approved the Framework for Mobile Governance.

NOW, this Department hereby notifies the use of Framework for Mobile Governance published on <http://egovstandards.gov.in> and www.mit.gov.in wherein (a) Government of India aims to utilize the massive reach of mobile phones and harness the potential of mobile applications to enable easy and round-the-clock access to public services, especially in the rural areas; and (b) the Framework aims to create unique infrastructure as well as application development ecosystem for m-Governance in the country; w.e.f. the date of notification.

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